

**Subject:**  
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Newsletter / Marketing: Protecting Your Health and Well-Being  
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Your health and well-being are top priorities for Extensis and our health insurance partner, Aetna. As the global impact of the Coronavirus continues to evolve, we wanted to share with you the following steps CVS/Aetna has taken to support its members as well as your worksite employees.

- **Aetna will waive cost sharing for all diagnostic testing related to COVID-19.** This policy will cover the test kit for patients who meet CDC guidelines for testing, which can be done in any approved laboratory location. Aetna will waive the member costs associated with diagnostic testing at any authorized location for all Commercial, Medicare and Medicaid lines of business.
- **For the next 90 days, Aetna will offer zero co-pay telemedicine visits for any reason.** Aetna members should use telemedicine as their first line of defense in order to limit potential exposure in physician offices. Cost sharing will be waived for all video visits through the CVS MinuteClinic app, Aetna-covered Teladoc offerings and in-network providers delivering synchronous virtual care (live video conferencing) for all Commercial plan designs.
- Through Aetna's **Healing Better program, members who are diagnosed with COVID-19 will receive a care package** containing CVS over-the-counter medications to help relieve symptoms. The package will also include personal and household cleaning supplies to help keep others in the home protected from potential exposure.
- Through existing care management programs, **Aetna will proactively reach out to members most at-risk for COVID-19.** Care managers will walk members through what they can do to protect themselves, where to get information on the virus, and where to go to get tested.
- **Aetna is extending its Medicare Advantage virtual evaluation and monitoring visit benefits** to all Aetna Commercial members as a fully covered benefit. This offering will empower members with other conditions that need follow-up care to engage with providers without the concern of sitting in a physician's office and risking potential exposure to COVID-19.

**CVS Health is taking additional steps to address the COVID-19 outbreak and protect patient access to medication:**

- Beginning immediately, **CVS Pharmacy will waive charges for home delivery of prescription medications.** With the Centers for Disease Control and Prevention encouraging people at higher risk for COVID-19 complications to stay at home as much as possible, this is a convenient option to avoid coming to the pharmacy for refills or new prescriptions.
- Aetna will now offer **90-day maintenance medication prescriptions** for Commercial and Medicare members and is working with state governments to make the same option available to Medicaid members where allowable.
- In addition, **Aetna will waive early refill limits on 30-day prescription maintenance medications** for all members with pharmacy benefits administered through CVS Caremark.

Note: We have also received information suggesting that certain **CVS Pharmacy® locations** and several other chain retail pharmacies will serve as sites where any consumer can go to be tested for COVID-19 infection. The specific details of this offering are still being worked out and at this time, Aetna/CVS has no further information to share on this development. We will keep you updated and share details as they become available.

CVS Health has posted a corporate statement regarding this important development which can be found by [clicking on this link](#).

As always, if you have any questions, please reach out to your dedicated HR Professional.

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